

Online Check-In

The last place you want to be when you're not feeling well is a crowded waiting room full of other sick people. Now, with Online Check-in, you can jump the line at the [Cullman Regional Urgent Care Center](#) and do the majority of your waiting from the comfort of home.



What is Online Check-in?

Online Check-in is a free service that allows patients to hold a spot in line at the urgent care from their desktop or mobile device and do most of their waiting at home. It is not required to use Online Check-in to be seen at the urgent care but it can certainly make your visit more convenient.

Why use Online Check-in?

- It's free and convenient
- Wait from the comfort of home
- Plan your visit on your schedule
- Access from any device, on the go or at home

Select a time in the blue drop down menu below and fill out the form to check in to the Cullman Regional Urgent Care Center. Please note, for multiple patients, you must fill out and submit a separate entry for each person.

We will do our best to see you as close to your check-in time as possible, but if there are sicker patients ahead of you, we must treat them first.

If your symptoms worsen or you believe you are experiencing a life-threatening emergency, please call 911 or go to the nearest ER.

*****Walk-ins are always welcome*****

Check In Now

10:30 AM Thursday, October 03 (CDT) ▾

00:00

Patient Information

All fields are required unless otherwise specified.

Please enter patient's symptoms

Patient First Name

Patient Last Name

Patient Date of Birth

Patient Gender ▾

Cell ▾

Patient Phone #

Patient Email

Has the patient visited Cullman Regional before?

Yes No Not Sure

Would you like to be notified via text?

Yes No

[Msg & data rates may apply.](#)

Terms and Conditions

☐ I understand that Online Check-in is not to be used for life threatening conditions. I do not believe that the patient's condition is life threatening. In case of life threatening conditions, I understand that I must call 911 immediately or proceed directly to the nearest emergency room for immediate medical attention. [What does this mean?](#)

☐ I consent to be contacted by email, and understand that the email may contain sensitive, personal health information. I understand that email messages have inherent privacy risks and that information may be seen or accessible to others during transmission. [Read more about these risks.](#) [Read our privacy policy.](#)

Submit

Frequently Asked Questions

Is my reservation time a guarantee?

No, it is not. The Cullman Regional Urgent Care Center will do its best to see when you arrive, but if there are sicker patients ahead of you, they may be seen first.

What if I make a reservation, and then start feeling much worse?

If you are feeling worse, do NOT wait for your reservation. Go to the nearest Emergency Department immediately. If you feel that your condition is 'life threatening', call 911 right away.

Is there an additional fee for online check-in?

No, it is absolutely free for patients to use.

What happens if I'm late?

There is a 15 minute grace period. If you are later than that time frame, you may lose your spot in line.

Can I use Online Check-in even if I do not have insurance?

Online Check-in is free for everyone.

I made a reservation, but now I cannot get there on time. Can I adjust my time?

Simply go online and make a new reservation. The system will automatically cancel your old one.

When I arrive, will I see a doctor right away?

You will be seen by a healthcare professional who will evaluate your condition and decide on the best course of action for you. You may be seen by a nurse practitioner, physician, medical assistant, or some other combination of healthcare professionals.

I don't need to go to the Urgent Care anymore. How do I cancel my reservation?

Call the Urgent Care Center at (256) 202-5938 and and tell them that you are canceling your Online Check-in reservation.

What is Online Check-in?

Online Check-in is a new system that may decrease the time your family spends waiting at Emergency and Urgent Care Centers.

How does Online Check-in work?

You select a time of your choice to let our staff know you're coming. This allows you or your loved one to wait in the comfort of your home until your check-in time.

When should I arrive for my confirmed time?

Please arrive no earlier than 30 minutes before your reservation time. We will not be able to see you before your reserved time.

Are walk-ins still allowed without checking in?

Yes! Walk-ins are always welcome.

Can I make one reservation for multiple people?

No. We can only see one patient per time slot. If more than one person needs to be seen, please reserve additional slots. You can view additional times by clicking on the blue drop down bar.

If I'm a new patient, do I need to provide more information?

Yes, please bring a valid photo ID and your insurance card (if applicable), and arrive early to complete any necessary paperwork. If you are able to bring your records from any previous primary care providers, please do. If not, we will help facilitate that process when you arrive.

What type of insurance do you accept?

We accept most insurance providers. We accept Alabama Medicaid with a referral. Self-pay pricing is also available.

My insurance requires prior authorization. Can I still use Online Check in?

We recommend working with your Insurance company regarding any possible prior authorization requirements before using Online Check in.

Hours

Monday – Friday
9 a.m. to 9 p.m.

Saturday & Sunday
9 a.m. to 5 p.m.

Location

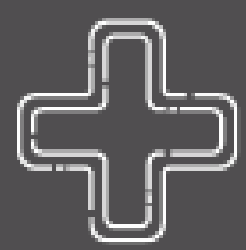
1958 AL Hwy 157

Cullman, AL 35058

Contact

Telephone: (256) 202-5938

Fax: (256) 737-2091



PATIENT CARE

Financial Services
Visitation
During Your Stay
Patient Information
Map & Directions
Send a Patient an E-Card

COMMUNITY

Wellness Programs
Classes
Event Calendar
News & Public Relations
Blog
Videos
Community Info

EMPLOYEE PORTAL PHYSICIANS PORTAL

Charity Policy
HHS Section 1557 Compliance
Community Health Needs Assessments
Price Transparency – Patient Price List



Search

Search